Peoplesoft Workflow Technology





Highlights

Introduction

Workflow

- Understanding Workflow
- Components of Workflow
- Steps for Developing Workflow
- Workflow Map Hierarchies

Approval Process

- Understanding Approval Processes
- Defining Approval Process
- Triggering Virtual Approver Routing
- Setting up the Rules Online



Workflow

Introduction:

Workflow capabilities enable you to efficiently automate the flow of information throughout your enterprise, crossing both application and functional boundaries. PeopleSoft Workflow Technology consists of a powerful set of tools that enables you to automate time-consuming business processes and deliver the right information to the right people at the right time.



Workflow: Objective

Objective:

- Explain Business Process Maps and Navigational Maps
- Create Workflow
- Execute Workflow
- Identify how to trigger a Workflow event
- Define Virtual Approver



Understanding Workflow

What is Workflow?

Refers to larger process that involve several steps and several people working together efficiently.

Why Workflow?

- Monitors the work process of the organization
- Provides effective approval process
- Automates the tasks that involve several simultaneous users



Worklist overview:

Prioritized "To Do" list of work items awaiting users attention Worklist provides following functionality:

- Notification of pending work
- Pooled list or specific assignments
- Prioritization of work items
- Timeout exception processing



Triggering Workflow Events

Page-Based Triggers:

The PeopleCode is assigned to pages, and when you save a page, it triggers a business event and its related routings.

Third-Party Triggers:

Third-party applications sending information to a PeopleSoft component through a component interface.

Batch Workflow Triggers:

Batch programs or queries sending information to a PeopleSoft component through a component interface.



Components of Workflow

Rules:

Refers to activities required to process business data

Roles:

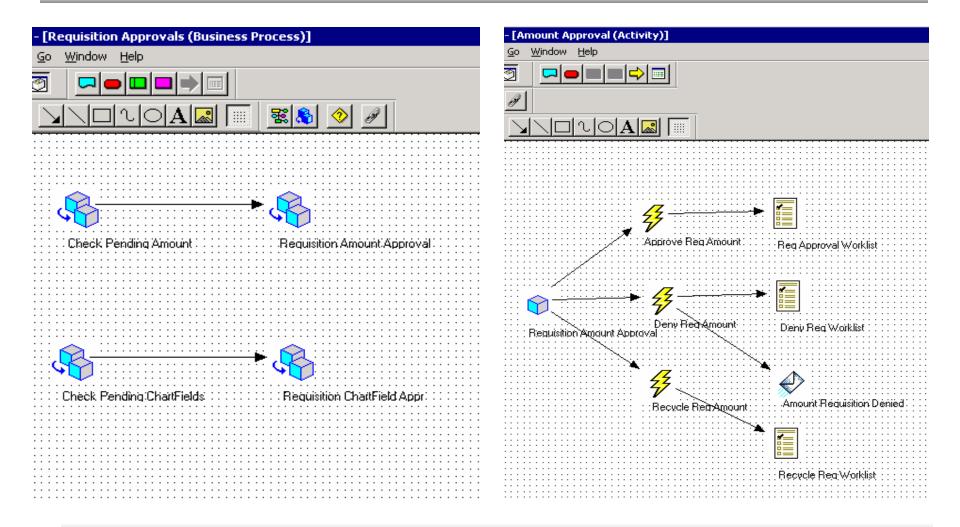
Class of users who perform the same type of work

* Routing:

Specifies where the information goes what form it will take



Sample Workflow Maps





Sample Worklist

Worklist for K0G001: PS

Detail View			Work List Filters:		*		
Worklist					Customize Find	🛯 View All 🛯 🛄	First 🛃 1-2 of 2 🕨
From	Date From Work Item	Worked By Activity	Priority	Link			
[PS] Peoplesoft Superuser	02/26/2009 Rembursment Worklist	SOA_REIMB_ACTIVITY		REIMB000066, K	(0G002	Mark Work	ed Reassig
[PS] Peoplesoft Superuser	03/02/2009 Rembursment Worklist	SOA_REIMB_ACTIVITY		✓ REIMB000002, K	(0G00 <u>2</u>	Mark Work	ed Reassig



Steps for Developing Workflow

The following are the 8 steps for developing a Workflow:

- Design Your Workflow Application
- Build the Underlying Application
- Create Workflow Maps
- Define Roles and Users
- Create Worklist Record
- Define Workflow Objects
- Define Event Triggers
- Testing



Roles

User List Role:

Refers to a static list of Users

Navigation:

PeopleTools -> Permission & Roles -> Roles

<mark>⊘lenu =</mark> ▷ Tree Manager ▷ Reporting Tools	•		Ne	w Window
✓ PeopleTools ✓ Security		General	Permission Lists / Members / Dynamic Members / Workflow / Role Grant / Links	
 ✓ Secondy ✓ Deser Profiles ✓ Permissions & Roles 		Role Name:	ADMINISTRATOR	
 Permission Lists Copy Permission Lists 		*Description:		
- Delete Permission Lists				
Roles		Long Descri	iption	
- <u>Copy Roles</u> - Delete Roles		This is list of r	roleusers who act as Administrators.	
- Execute Role Rules				
Directory Security Objects				
Query Security				
 <u>PS User Sync</u> <u>Review Security</u> 				
Information				
 Mass Change Operator 				



Roles (Contd.)

Query roles:

You define a role as a query when you want to send work items to different people at different times.

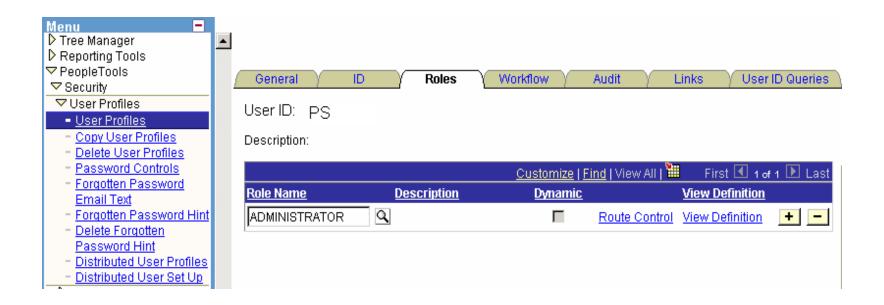
General Y Permiss	ion Lists γ Members γ Dyr	amic Members / Workflo	w Role Grant	Links
Role Name: One Ri Description:	oute Control Qry			
Workflow Routing Option Allow notification Allow Recipient Lo Use Query to Route	ookup e Workflow			
Query _ROLE_ONE Name:	-ROUTE_CONTROL	٩		



Users

Each user is attached to one or more roles. Navigation:

PeopleTools -> Security ->User Profiles





Users (Contd.)

Security

Workflow Attributes for a User

Menu 🗖					
D Tree Manager	_				<u>New</u>
Reporting Tools					
✓ PeopleTools	General ID	Roles	Workflow	Audit	Links User ID Queries
✓ Security	<u>, , , , , , , , , , , , , , , , , , , </u>	,	1		
🔽 User Profiles					
 <u>User Profiles</u> 	User ID: PS				
 Copy User Profiles 	Description:				
 Delete User Profiles 	Description:				
 Password Controls 	Workflow Attributes				
 Forgotten Password 	worknow Attributes				
Email Text					Routing Preferences
 Forgotten Password Hint 	Alternate User ID:			٩,	Routing Preferences
- Delete Forgotten	F				🔲 Worklist User
Password Hint	From Date:	E.			VYOI KIISU OSEI
- Distributed User Profiles	T- D-4	(i)			🗖 Email User
- Distributed User Set Up	To Date:				
Permissions & Roles	Supervising User ID:			٩	
Directory	Supervising User ID:	1		\sim	
Security Objects					
Query Security	Reassign Work				
- <u>PS User Sync</u>	Reassign Work To			٩	
- Review Security	Total Danding Worldigt	Entrine	~~		
Information	Total Pending Worklist	Entries:	65		
 Mass Change Operator 					



Route Controls

- Route controls identify the criteria on which you want to make routing decisions and enable you to associate particular Application values with particular role users.
- Route controls simplify the creation of Role Queries.
- For example, you want to route purchase requisitions to different buyers depending on which Business Unit is requesting the Item.
- You define route control types, which identify the factors on which you want to base routings Business Unit, Department, Vendor ID, and so on. You can define route control types based on any prompt table.



Developing Route Controls

- You define route control profiles, which identify ranges of values for one or more route control types. For example, one route control profile might list the Vendor IDs for all software vendors, while another might list the IDs for all office supply vendors.
- You assign route control profiles to role users. You assign the Vendors (Software) profile to the clerks who handle software and the Vendors (Office Supplies) profile to the clerks who handle office supplies.
- When you define the routing in Application Designer, you assign one of the roles we've provided for use with route controls.



- When a business event is triggered, the system follows these steps to decide to whom to route the work item:
 - It binds the query's bind variables using data from the page that's triggering the event.
 - It runs the query, checking each user's route control profile to determine whether the user meets the selection criteria.
 - It routes the work item to the appropriate role users.
- Defining route control types, which identify the situational factors on which you want to base routing decisions.
- Building route control profiles, which specify the range of values within a route control type.



Route Controls: Steps

Step 1: Define a route Control Type.

Navigation:

PeopleTools -> Workflow -> Routings & Roles -> Route Control Type





Route Controls: Steps (Contd..)

Step 2: Define a Route Control Profile.

Navigation:

PeopleTools -> Workflow ->Routings & Roles -> Route Control Profiles

The range of values from the Business Unit Table following which the Route Control Profile will be able to trigger the Workflow.



Route Controls: Steps (Contd..)

Route Control Profile:

 ✓ PeopleTools ▷ Security ▷ Utilities ✓ Workflow ✓ Routings & Roles 	Route Control Profi Route Control Profile: FRA			
- <u>Route Control Types</u> - <u>Route Control Profiles</u> - <u>Review Role Users</u>	Description: France			×
Defaults & Messages	Routing Control		Find View All	💿 First 💽 1 of 1 💽 Last
 Notifications Monitor Worklist Approvals 	*Route Control Type: Busine	iss Unit	٩	+ -
Vorklist Reports	Range		Find View All	First 🗹 1 of 1 💽 Last
 Portal Search Engine Personalization Process Scheduler 	From Value: FRA01	To Value:		Q + -



Route Controls: Steps (Contd..)

Step 3: Associate Route Control Profile to Users.

Menu ✓ User Profiles - User Profiles - Copy User Profiles - Delete User Profiles - Password Controls - Forgotten Password Email Text - Delete Forgotten Password Hint - Distributed User Profiles - Distributed User Set Up D Permissions & Roles D Directory D Security Objects	General ID Roles Workflow Audit Links User ID Queries User ID: A34993 Description: Vijay Customize Find View All First 1 or 1 1 Last Role Name Description Dynamic View Definition H_WebUniversal General role for all web Route Control View Definition Image: Control	
	User Route Control Profiles Role Name: H_WebUniversal Customize Find First 1 of 1 Last *Route Control Profile FRA01	



Defining Worklist Record

The system uses the Worklist record definition to perform the following functions:

- Link each work item with the underlying workflow tracking information, which is stored in a Workflow system record (PSWORKLIST).
- Retrieve the record associated with the work item, so the user can work on it.



System fields:

The first six fields in a Worklist record definition must always be the following system fields:

Nur	n Field Name	Туре	Key	Ordr	Dir	CurC	Srch	List	Sys	Audt	Default
1	BUSPROCNAME	Char	Key	1	Asc		Yes	Yes	No		
2	ACTIVITYNAME	Char	Key	2	Asc		Yes	Yes	No		
3	EVENTNAME	Char	Key	3	Asc		Yes	Yes	No		
4	WORKLISTNAME	Char	Key	4	Asc		Yes	Yes	No		
5	INSTANCEID	Nbr	Key	5	Asc		Yes	Yes	No		'9999999999'
6	TRANSACTIONID	Nbr	Key	6	Asc		No	Yes	No		
7	SOA_REIMB_ID	Char	Key	7	Asc		Yes	Yes	No		'NEW'
8	EMPLID	Char					No	No	No		



Map Hierarchies



Business Process:

A complete business task, consisting of one or more activities.



Activity:

A sub process of the business task, consisting of one or more steps.



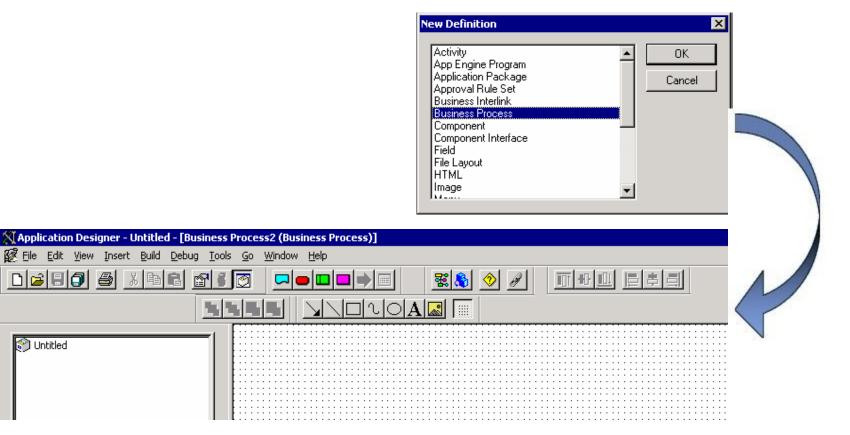
Step:

Corresponding to a single transaction executed on an application page or through an external program.

Creating a Business Process



Create a Business Process



Creating a Business Process (Contd.)

	X Application Designer	- Untitled - [Busi	ness Process	1 (Business F	Process)]		
	🕵 Eile Edit View Inse	rt <u>B</u> uild <u>D</u> ebug	<u>T</u> ools <u>G</u> o <u>W</u>	/indow <u>H</u> elp			
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Select Definition		×
Definition Activity	V	<u>S</u> elect
Selection Criteria	_	<u>C</u> ancel
Description	_	Ne <u>w</u> Search
Project All Projects	-	
Definitions matching selection criteria:		
Name	Description	
Maintain Customer	Maintain Customer	
Maintain Inventory	Maintain Inventory	
Maintain Item Attributes	Maintain Item Attributes	
Maintain Items	Maintain Items	
Maintain Order Mangement EDI	Maintain Order Mangement EDI	
Maintain PayCycles	Maintain PayCycles	_
Maintain Planning BOMs	Maintain Planning BOMs	
Maintain Planning Datalink	Maintain Planning Datalink	
Maintain Production	Maintain Production	
Maintain Production Areas	Maintain Production Areas	
007. de Guillieu (e) Germed		
967 definition(s) found		



Creating an Activity

Create an activity

MApplication Designer - Untitled File Edit View Insert Build Debug Iools Go Window Help	
Untitled Activity App Engine Program Application Package Approval Rule Set Business Interlink Cancel Proval Rule Set Business Interlink Cancel Proval Rule Set Business Interlink Cancel Proval Rule Set Business Interlink Cancel Cancel Proval Rule Set Business Interlink Cancel Proval Rule Set Business Interlink Cancel Proval Rule Set Proval Rule Set Business Interlink Proval Rule Set Proval Rule Set Proval Rule Set Proval Rule Set Proval Rule Set Proval Rule Set Proval Rule Set Proval Rule Set Proval Rule Set Proval Rule Set Proval Rule Set Proval Rule	



Defining a Step

Specify step attributes:

Menu name, bar name, item name, page name, and action.

Attributes	ReqApproval		
- Processed By	Page	C External Program	
Processing Pa	age		
Menu Name:	REQUISITION_IT	EMS 💌	I
Bar Name:	USE	•	Í
Item Name:	REQUISITIONS	•	Í
Page Name:	REQ_FORM	•	Í
Action:		•	Ĺ
	&Add &Update/Display	k	
External Prog	am		
Name:			
Directory:			
	ОК	Cancel	



Defining an Event

Specify the event name:

Description and record from where the event is to be triggered.

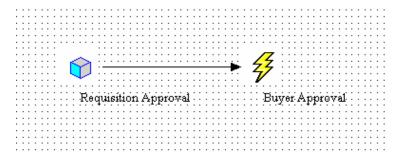
-	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_
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Event Definition					
<u>N</u> ame:	BuyerApproval				
Icon Descr:	Buyer Approval				
<u>D</u> escription:	Approval By Buyer				
<u>A</u> ctive:	✓ Active				
Events Triggered From Record Name: REQ_HDR Edit Business Rules					
	<u>OK</u> Cancel				



Adding Worklist

Link both step and event.



Place the Worklist icon and specify the name and description.





Adding Worklist (Contd.)

Establish link between event and Worklist.



Specify the Worklist field mapping.

Worklist Defi	nition	×
<u>N</u> ame:	BUYER_APP_WL	Attributes
Icon Descr:	Worklist Buyer	Field Mapping
<u>D</u> escription:	1	



Worklist Attributes (Contd.)

 Worklist Record: The record name has to be given in which the worklist data will be stored.

 In the Worked by group box, enter the Business Process and Activity that a user needs to complete in order to work the item.

Worklist Attributes					
<u>N</u> ame: «	Facilities Administrator>				
Worklist Record: EMPLMT_WL			•		
Worked By					
Business Process:	Administer Wor	kfo	rce		
Activity:	Activity: Company Property				
Worklist Page Attribu	tes		Mark Worked When		
Show Instances	Show Instances		C User Specified		
Allow Multiple Ur	Allow Multiple Unworked		Saved		
🔽 Worklist Acts as	Prompt List		C Selected		
Pooled List	Pooled List		C Programmatic		
Timeout Process	Timeout Processing Active				
Reassignable					
Timeout Parameters Late After: Days: 5 Hours: 0 Minutes: 0					
	ЭК		Cancel		



Worklist Attributes

The first three options—

Show Instances, Allow Multiple Unworked, and Worklist Acts Like Prompt List—have no effect in PeopleSoft 8. They are reserved for future use.

Pooled List:

Specifies whether the system creates a single shared work item or one work item for each worklist user. With a pooled worklist, all worklist users get copies of shared work items; the first user who selects an item works it, and the item is dropped from everyone else's worklist. With a nonpooled worklist, each user gets a personal copy of each item.



Worklist Attributes (Contd.)

Timeout Processing Active:

Specifies whether the system checks this worklist for overdue items.

Reassignable:

Allows users to reassign worklist items to other users.



Adding Worklist (Contd.)

The OPRID, BUSINESS_UNIT and REQ_ID values are mapped on to values from the page the workflow event is triggered

Field Map			×					
<u>N</u> ame: BUYER_APP_WL								
Message Map								
Name	Mode	Value						
OPRID	Сору							
BUSINESS_UNIT	Сору							
REQ_ID	Сору							
			Add					
			<u></u>					
			Change					
			<u>D</u> elete					



Adding Worklist (Contd.)

Ma	ap Field	×
F	Field <u>N</u> ame: OPRID	
N	Map <u>M</u> ode: Copy	
Γ	Value	7
C	D Rec <u>F</u> ield	
¢	D <u>C</u> onstant	
G	Bole Name One Route Control Qry Specify Query Bind Variables	

Field:
REQ_ID REQ_STATUS HOLD_STATUS REQ_DT ORIGIN REQUESTOR_ID OPRID_ENTERED_BY OPRID_MODIFIED_BY OPRID_APPROVED_BY ENTERED_DT APPROVAL_DT PO_POST_STATUS APPL_JRNL_ID_ENC POST_DUC
R_NAV_WRK 4_WRK1



Adding Worklist (Contd.)

Sample role query:

SELECT A.ROLEUSER FROM PS_RTE_CNTL_LN_VW1 A WHERE A.ROLENAME = :1 AND A.RTE_CNTL_TYPE_1 = :2 AND A.RTE_FROM_VALUE_1 <= :3 AND A.RTE_TO_VALUE_1 >= :4



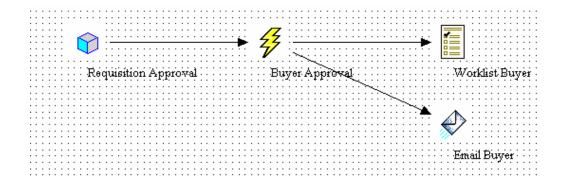
Implementing Email

Add email icon and specify the name. From the tool box displayed in the menu

		Z	•
Email Definiti		Buyer Approval	Worklist Buyer
<u>N</u> ame: Icon Descr:	BuyerEmail Email Buyer	Attributes Field Mapping	BPITEM3
Description:	 	A	



Implementing Email (Contd.)



Fiel	d Map			×
N	ame: BuyerEmail			
	lessage Map			
	Name	Mode	Value	
	ТО	Сору	PO_OPRDEFN_VW.OPRID	
	FROM	Сору	ha_blindmailer@hewitt.com	
	SUBJECT	Сору	Requestion Approval Notification	
				<u>A</u> dd <u>C</u> hange <u>D</u> elete



Trigger Event

Add the following PeopleCode program to the workflow event on the record definition:

TriggerBusinessEvent(BUSPROCESS."SOA_TEST_BP, BUSACTIVITY."SOA_TEST_ACT",BUSEVENT."SOAIS Approval")



Approval Processes



- A typical approval process incorporates many business rules. For Example:
 - Employees can approve purchases up to a given amount, based on their level in the organization: Supervisors can approve up to 1K, managers up to 5K and Vice-President over 5K.
 - All product improvement requests are approved by both a manufacturing representative and a safety inspector.
 - People can only approve items for their own departments.
 - If an item requires a vice president's approval, skip the usual step of manager approval.
 - Business rules such as these are usually incorporated into Workflow PeopleCode programs.

Understanding Approval Processes (Contd.)

- Logical statements in the PeopleCode check the data on the page such as the page where employees enter purchase requests—to see whether the conditions are right for entering a work item into the workflow.
- People can only approve items for their own departments.
- If an item requires a vice president's approval, skip the usual step of manager approval.
- Business rules such as these are usually incorporated into Workflow PeopleCode programs.
- Logical statements in the PeopleCode check the data on the page such as the page where employees enter purchase requests—to see whether the conditions are right for entering a work item into the workflow.



Defining Approval Process

Incorporating rules for Workflow routing based on transaction

Approval rules are implemented by:

Virtual Approval determines the next Approver at each step

- Virtual Router sends Workflow notification to next Approver
- GetApprover retrieves entire chain of approvers up front
- Supervisor Up to 1k
- Manager Up to 5k
- Vice President Over 5K





The header record should have the three additional fields marked below

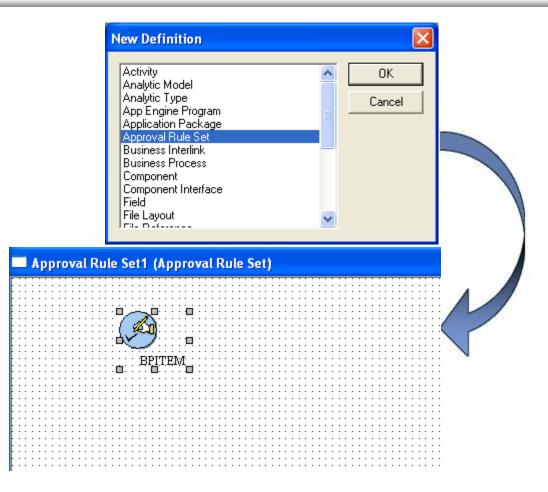
Num	Field Name	Туре	Len	Format	Short Name	Long Name
1	SOA_REIMB_ID	Char	11	Upper	Reimbursment ID	Reimbursment ID
2	DATE	Date	10		Date	Date
3	EMPLID	Char	11	Upper	ID	EmplD
4	SUPERVISOR_ID	Char	11	Upper	Supv ID	Supervisor ID
5	MANAGER_ID	Char	11	Upper	MgrID	Manager ID
6	BUSINESS_UNIT	Char	5	Upper	Unit	Business Unit
7	AMOUNT	Sign	15.3		Amount	Amount
8	SOA_SUPERVISOR	Char	1	Upper	Supervisor	Supervisor
9	SOA_MANAGER	Char	1	Upper	manager	manager
10	SOA_WF_MANAGER	Char	1	Upper	WFM Approval	WFM Approval
11	APPR_INSTANCE	Nbr	9		Appr Inst	Approval Instance
12	APPR_ACTION	Char	1	Upper	Appr Act	Approval Action
13	APPROVAL_STATUS	Char	1	Upper	Approval Status	Approval Status
14	SAVEBTN	Char	1	Upper	svaebtn	savebtn



Every component that uses Virtual Approver PeopleCode must include the pages WF_FUNCTIONS_01 and APPR_WRK_01.

[Pefinition Structure					
	Page Name	Item Name	Hidden	ltem Label	Folder Tab Label	Allow Deferred Processing
1	SOA_REIMB_MGR_PG	SOA_REIMB_MGR_PG		Reimbursment Approval		N N
2	WF_FUNCTIONS_01	WF_FUNCTIONS_01	▼	Wf Functions 01		
3	APPR_WRK_01	APPR_WRK_01	V	Appr Wrk 01		

Defining Approval Process (Contd.)





Properties Of Approval Rule Set

Approval Rul	le Properties	
General Use		
	SOA_REIMB_SUPVR 1900-01-01	
Icon Descr:	SOA IT Solution Reimbursment	<
Comments:		
SOAIS Reim	nbursment	<
<u>0</u> wner Id:		•
✓ Approval Last Update		
Date/Time		
By User:	PS	
	OK Car	ncel

Approval Rule Propert	ies	×
General Use		
Business Process	SOA_REIMBURSMENT	
On Authorized		1
Activity Name:	SOA_REIMB_ACTIVITY	
Event Name:	Manager Route	
- On Currency		
Currency Code:	USD 💌	
Rate Type:	OFFIC 💌	
Currency Record:	SOA_REIMB_HDR	
Currency Field:	AMOUNT	
	OK Cancel	

Defining Approval Process (Contd.)

E	•	•	1				•	2	1	•	1			2	1		•	1			•	•	1		•	1	1		1		1	1			•	2			2		-			•	1	1								1	2		-		•	1	•					T
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Rule Step Defir	nition 👂	<
Definition Rule:	s Events	
Icon Descr:	Manager Route	
Route to Role:	SOA_MANAGER	
Equally Authorized	HR System Administrator Add	
Roles:	Remove	
On Further Pr Workflov Message Both	v Only C Yes	
Message Cat	alog:	
Set: Number:		
Step Number:	1 V Path Number:	
	OK Cancel	

Defining Approval Process (Contd.)

Rule Step	Def	inition						
Definition	Ru	les Events						
Amount Rule:	1 2 3 4 5	Min 5000.000	Max 100000.00		Record SOA REIMB HDR		Fie Amount	
Quantity Rule: Row Le		Min Ule Ontrol © Si	Max QL Object		Record	_BY_	EMPLID	
	1 2 3 4 5	Boute C Business Uni	ontrol /	SO,	Record A REIMB HDR	MA	Field NAGER ID	
							OK .	Cancel

Rule Step Definition		
Definition Rules Events		
On Pre-Approved Activity: Event:	SOA_REIMB_MNGR_ACTIVITY	
On Deny Activity:	SOA_REIMB_DENY_MNGR_ACT	
Event:	Manager Route	
On Recycle	SOA_REIMB_RECYCLE_MNGR_ACT	
Event:	Manager Route	
	ОК	Cancel



SaveEdit PeopleCode:

/* Declare the Virtual Approver workflow functions */

Declare function Get_RoleUser PeopleCode APPR_VA0_WRK.ROLEUSER.FieldChange; Declare function Virtual_Approver PeopleCode APPR_VA0_WRK.FUNCLIB_01.FieldFormula

/* Get the role user name for the current user */

&USERID = %UserId Get_RoleUser(&USERID, &EMAILID, &FORMID, &EMPLID, &ROLEUSER);

/* Set values in the work record for Virtual_Approver */
APPR_FIELDS_WRK.ROLEUSER = &ROLEUSER;
APPR_FIELDS_WRK.BUSPROCNAME = <BusProcessName>;
APPR_FIELDS_WRK.APPR_RULE_SET = <approval_rule_set>;
APPR_FIELDS_WRK.APPR_ACTION = <approval_action>;

Sores Putting Customer First Triggering Virtual Approver Routing (Contd.)

/* Set values in the work record for Virtual_Approver */

APPR_FIELDS_WRK.ROLEUSER = &ROLEUSER; APPR_FIELDS_WRK.BUSPROCNAME = <BusProcessName>; APPR_FIELDS_WRK.APPR_RULE_SET = <approval_rule_set>; APPR_FIELDS_WRK.APPR_ACTION = <approval_action>; APPR_FIELDS_WRK.APP_ROW_NUMBER = <current_row_number>;

/* Call the Virtual Approver */
 Virtual_Approver();

/*Set the application record's approval status field to the value Virtual_Approver() returns */

<status_record_field> = PPR_FIELDS_WRK.APPR_STATUS;



Workflow PeopleCode:

declare function Virtual_Router PeopleCode APPR_VA0_WRK.FUNCLIB_02 FieldFormula;

APPR_FIELDS_WRK.APPR_VR_ROW = <scroll_info>;

Virtual_Router();

If None(APPR_INSTANCE) then
 APPR_INSTANCE = APPR_FIELDS_WRK.APPR_INSTANCE;
End-if;



Setting up the Rules Online

Rule Step Definition	Rules Events				Menu 🗖								
Amount Rule:	Min 1 0.000 2 3 4 5	Max 1000.000	Record SOA REIMB HDR	AMOUNT	 ▷ Utilities ▽ Workflow ▷ Routings & Roles ▷ Defaults & Messages ▷ Notifications ▷ Monitor Worklist 		Approval Ste		enance				
Quantity Rule:	Min 1 2 3 4 5	Max	Record	Field	✓ Approvals – Maintain Approval Rules – Review Approval		Approval Rule Set Approval Step mount Rules	A1 1	Approval Path	A	Effective Date	01/0 t 🛃 _{1 of}	1/1900 1 🕩 La
€ Rou	vel Rule ute Control C 1 Route 1 Business Ur	Control	Record DA REIMB HDR B		History	M 1	Minimum 1 0.000	Maximum 1000.0	Record	MB_HDR	Panelfield	Q	(
	2 3 4 5				 ▷ Integration Broker ▷ REN Server Configuration ▷ Setup Manager ▷ MultiChannel Framework ▷ Archive Data 	Q	uantity Rules From Quantity T 1 0.00	'o Quantity 0.00	Record	Q	Panelfield		1 🕨 La



About SOAIS

SOAIS is a provider of Enterprise IT and Process outsourcing solutions. Since its inception SOAIS has expanded at a tremendous pace and has garnered customers from both mid-market segment and Fortune 100 companies. We have experience in managing ERP applications as well as in providing high value services around packaged enterprise applications such as PeopleSoft and Oracle. Our experience in the business process outsourcing area fully extends our services footprint to provide end to end enterprise wide solutions.

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